

Specialist eLearning Course Catalogues

- Governance, Risk and Compliance for Financial Services
- Governance, Risk and Compliance for Law Firms
- Governance, Risk and Compliance for Estate Agents
- Mortgage and Home Finance
- Conveyancing Quality Scheme (CQS)
- Health, Support and Care





Governance, Risk and Compliance for Law Firms

Governance, Risk and Compliance for Estate Agents

Mortgage and Home Finance

Conveyancing Quality Scheme (CQS)

Health, Support and Care

About Access People

Empower your Workforce with Our eLearning Solutions

In today's dynamic and fast-paced environment, your team needs more than just training, they need learning that is efficient, engaging, and credible. Our eLearning solutions are designed with these exact needs in mind.

Why Choose Our eLearning?

Evidence Backed: Our content is grounded in the latest research, ensuring that your team receives training that is not only effective but proven to work.

Expert Led: Developed with leading industry experts, our courses bring authoritative insights directly to your team, making learning both relevant and impactful.

Video Led: Engage your team with compelling video content that makes complex concepts easier to understand and retain.

Bite Sized: We break down learning into manageable, bite-sized modules, enabling your team to fit training into their busy schedules without feeling overwhelmed.

Accredited: We deliver content that you can trust, maintaining the highest standards of accuracy and reliability.

Mobile-First: Designed for the modern learner, our courses are optimised for mobile use, allowing your team to learn anytime, anywhere.

Accessible: We prioritise inclusivity, ensuring that our eLearning is easily accessible to all, regardless of location or ability.

Our eLearning solutions combine these qualities to deliver a learning experience that is **engaging, credible, and tailored to meet the needs of today's workforce.** Empower your team to grow, stay compliant, and excel with training that truly makes a difference.







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Governance, Risk and Compliance for Financial Services



CONSUMER DUTY ALLIANCE

Conduct		
COBS Appropriateness	Financial Promotions	
COBS Best Execution	How to Handle Regulated Complaints	
COBS Client Categorisation	Introduction to BCOBS and the PSRs (Banking)	
COBS Dealing and Managing	Introduction to BCOBS and the PSRs (Building societies)	
COBS Essentials	Managing Conflicts of Interest	
COBS Suitability	Sustainable Business Management	
Conduct Risk	The Conduct Rules	
Consumer Credit (CONC) Arrears Management	Treating Customers Fairly – Non-Retail Market Business	
Consumer Duty	Understanding Vulnerable Consumers	
Culture and Ethics	Whistleblowing with Confidence	
Environmental, Social and Governance (ESG) for Senior Leaders	Whistleblowing with Confidence - Managers	
Equity, Diversity and Inclusion		

	Financial Crime
	Anti-Money Laundering and Countering Terrorist Financing (Including Overseas Jurisdictions)
	Combatting Market Abuse
	Compliance with the Criminal Finances Act 2017
	Complying with Sanctions
	Bribery and Corruption
	Customer Due Diligence
	Fighting Fraud
t	Introduction to Financial Crime
	MLRO The Role of the Money Laundering Reporting Officer

Introduction to Insurance Regulations

Consumer Credit

ICOBS

Training and Competence (T&C)









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Fundamentals	Specialist
Freedom of Information	An Introduction to MiFID II
Green Finance and ESG	Consumer Credit Regulations (Motor Finance)
Introduction to Sustainability	Consumer Credit Regulations (Personal Loans and Credit Cards)
Introduction to the Financial Conduct Authority (FCA)	Cryptocurrencies
Introduction to the Prudential Regulation Authority (PRA)	FATCA
Maintaining Information and Cybersecurity	Managing Regulatory Reviews and Audits
Modern Slavery	Payment Card Industry (PCI) Awareness
Payment Card Industry (PCI) Awareness	The Basics of CASS
Risk and Operational Resilience	The Regulation of Pre-Paid Funeral Plans
Sustainable Business Management	The Regulatory Regime for Claims Management Companies
The Data Protection Act 2018 and GDPR	Transaction Reporting

Senior Manager Certification Regime An Introduction to the Senior Managers and Certification Regime

Certification Regime

Senior Management Arrangements, Systems and Controls

Senior Managers Regime









Governance, Risk, Regulatory and Compliance for Law Firms



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Anti-Money Laundering and Financial Crime

Anti-Facilitating Tax Evasion for Law Firms

Anti-Money Laundering for Law Firms

Anti-Money Laundering for Support Staff

Avoiding Bribery Risks in Law Firms

Dealing with Suspicious Activity Reports

How to be an MLRO/MLCO

PEPs and Sanctions

Quarterly AML Update Webinars

Source of Funds and Wealth Masterclass

Corporate and Social Responsibility

Environmental Awareness

Environmental Awareness Refresher

ESG for Law Firms

Ethics for Lawyers

Fair Treatment of Customers

First Aid in the Workplace (Employees)

First Aid in the Workplace (Managers)

Modern Slavery and Human Trafficking

Right to Work

Sexual Harassment in Law Firms

Vulnerable Clients and Safeguarding for Law Firms

Whistleblowing

Diversity, Inclusion and Wellbeing

Equality, Diversity and Inclusion in Law Firms

Mental Health Awareness for Law Firms

Mental Health Awareness for Managers

Supporting Wellbeing and Attendance

Unconscious Bias

Information Security and Data Protection

Cyber Security for Law Firms

Phishing

UK GDPR for Barristers

UK GDPR for Clerks

UK GDPR for International Law Firms

UK GDPR for Law Firms





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Governance, Risk, Regulatory and Compliance for Law Firms



Governance, Risk and Compliance for Financial Services

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Practice Management and Compliance		
A Practical Guide - Audits		
A Practical Guide - Breach Management		
A Practical Guide - Complaints		
Budgeting Basics		
Payment Card Industry (PCI) Awareness		
Risk Management for Law Firms		
Supervision		
Workplace Security		

е	SRA Standards and Regulations
	Conflicts of Interest
	How to be a COFA
	How to be a COLP
	SRA Accounts Rules
	SRA Codes of Conduct for Firms
	SRA Codes of Conduct for Non-Solicitors
	SRA Codes of Conduct for Solicitors
	SRA Competence - A Practical Guide
	SRA Thematic Reviews
	Transparency Rules - Overview
	Workplace Security







Governance, Risk and Compliance for **Estate Agents**



Governance, Risk and Compliance for Financial Services

Governance, Risk and Compliance for Law Firms

Governance, Risk and Compliance for Estate Agents

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Health, Support and Care

About Access People

Financial Crime	Health and Safety
Anti-Facilitating Tax Evasion for Estate Agents	Asbestos Awareness
Anti-Money Laundering for Estate Agents	Display Screen Equipment (DSE) and Workstation Safety
Avoiding Bribery Risks for Business	Driving Safety
Fraud Awareness	Fire Safety
People, Diversity and Inclusion	First Aid in the Workplace (Employees)
Bullying and Harassment	First Aid in the Workplace (Managers)
Equity, Diversity and Inclusion	Health and Safety for Managers
Fair Treatment of Customers	Lone Working (Employees)
	Lone Working (Managers)
New and Expectant Mothers Sovual Harassmant	Mould, Damp and Condensation
Sexual Harassment	Office Safety
Unconscious Bias	Workplace Safety

Cyber Security
Phishing
Staying Safe Online
UK GDPR for Estate Agents
Management Support
Management Support Budgeting Basics







Governance, Risk and Compliance for Law Firms

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Mortgage and Home Finance



Mortgage and Home Finance

Arrears and Possessions

Buying, Selling and Financing Property: The Parties and Methods Involved

Customer Interactions

Equity Release, Home Purchase Plans, Sale and Rent Back and Commercial Mortgages

Insurances to Consider Alongside a Mortgage

Mortgage Advice and the Criteria to Fulfil

Mortgage and Home Finance Regulations and the Various Types of Mortgages









Conveyancing Quality Scheme (CQS)



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CQS Core and Update Courses

CQS Conveyancing Practice 2023-2024

CQS Conveyancing Practice 2024-2025

CQS Financial Crime

CQS Protocol in Practice

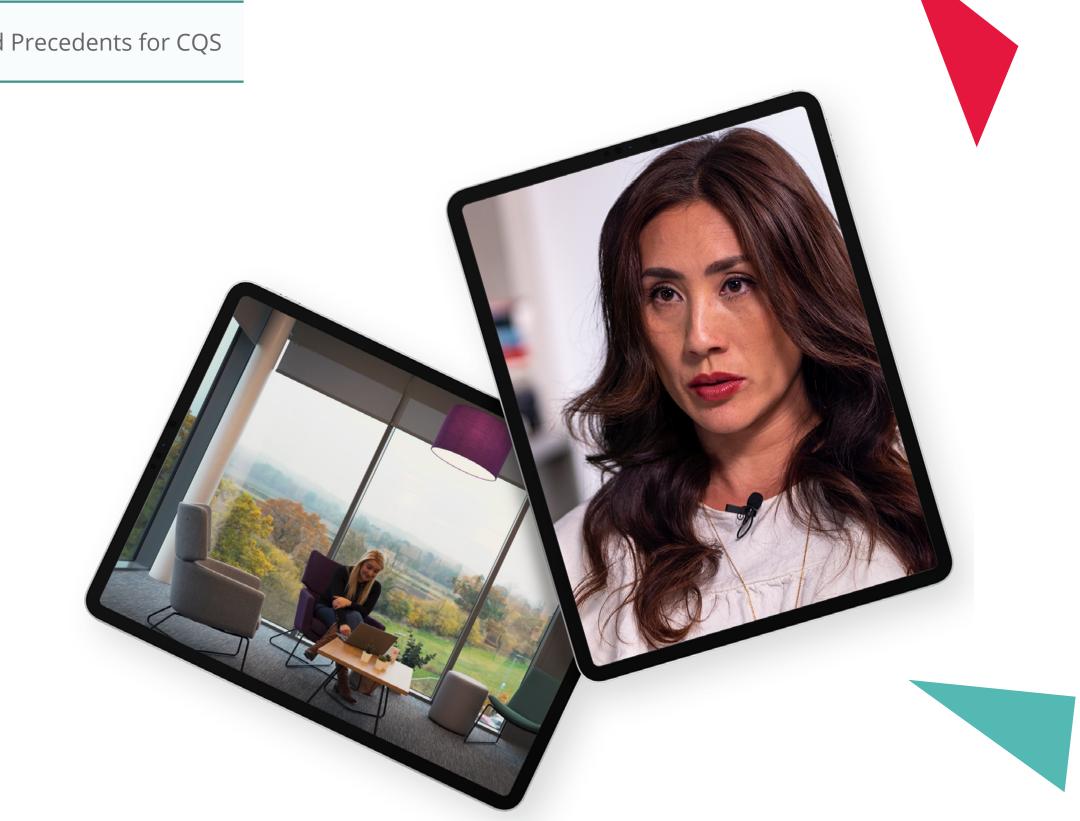
CQS Risk, Compliance and Client Care 2023-2024

CQS Risk, Compliance and Client Care 2024-2025

CQS Webinars

CQS Update Webinars

Template Policies and Precedents for CQS







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Health, Support and Care

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Health, Support and Care



Professional		
Appraisals	Equality and Diversity	
Chaperoning Prevent		
Clinical Governance	Professional Boundaries	
Communication	Record Keeping	
Conducting Effective Interviews	Safer Recruitment	
Customer Experience Foundations	Sexual Harassment	
Data Protection UK Including GDPR	Time Management	
Display Screen Equipment	UK Data Protection for Managers	
Duty of Care	Your Personal Development	

Induction
All Wales Induction Framework (Adults)
Care Certificate
eCompetency
eCompetency - Dignity in Care
eCompetency - Domiciliary Care
eCompetency - Fire Safety
eCompetency - Infection Prevention and Control
eCompetency - Medication
eCompetency - Moving and Handling
eCompetency - Safeguarding Adults





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Health, Support and Care

About Access People

Health, Support and Care

Care and Clinical			
Acquired Brain Injury	Eating Disorders		
Adults with Incapacity (Scotland) Act	End of Life		
Basic Life Support	Epilepsy: Core Skills		
Bed Rails	Epilepsy: The Basics		
Catheter Care	Falls Prevention		
Child Sexual Exploitation	FGM		
Communicating in Sign	First Aid		
Conflict Management	Fluids and Nutrition		
Dementia Awareness	Foot Care		
Diabetes Awareness	Hoarding and Clutter		
Dignity and Respect	Immunisations and Vaccines		
Duty of Candour	Infection Prevention and Control		
Dysphagia and Texture Modification	ture Modification		











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Health, Support and Care

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Health, Support and Care





Care and Clinical		Health and Safety
Managing Epilepsy	Pressure Ulcer Risk Assessment	Asbestos Awareness
MAR Charts	Safeguarding and Protection of Adults	Cleaning
MCA and DoLS	Safeguarding Children	COSHH
Medication Administration Awareness	Self-Harm	Fire Awareness
Medication in Community Care	Sepsis Awareness	Food Allergies
Mental Capacity (Northern Ireland) Act	Sexuality and Relationships in LD	Food Safety Level 1
Mental Health	Stoma Care	Food Safety Level 2
Moving and Handling People	Substance Misuse	Health and Safety
Oral Health	Topical Medication	Legionella Awareness
Original Pack Dispensing	Types and Causes of Urinary Incontinence	Lone Working
Patient Consent	Urinary Incontinence - An Introduction	Mould, Damp and Condensation
Personality Disorder	Venepuncture	Moving and Handling Inanimate Objects
Person-Centred Care	Wound Care Management	Risk Assessing
Positive Behaviour Support		Sharps Awareness
		Working at Height





Get in touch

Explore how you can improve your organisation's learning and development.

Contact us

